

APPENDIX C

Response to Police:

From: [REDACTED]
Sent: Friday, October 23, 2020 11:44 AM
To: Heron, Andrew
Subject: RE: Shishlique - Premises Licence Application

Dear sir,

We already have cctv cameras installed at the premises which save the footage for up to 1 month. Once we are carrying out the licence-able activities and get busy, we will have a SIA supervisor as the businesses are very quiet at the moment we are unable to afford to have one.

We are happy with your proposed timings, however, we would want the late night refreshments licence up until late. All the licence-able activities we are happy to stop at your proposed timings.

If you need anything else or require any more information please get back to me without hesitation,

I hope you have a great weekend

Hafiz

Response to Licensing:

From: [REDACTED]
Sent: Tuesday, October 13, 2020 9:17 PM
To: Regen, Licensing; Heron, Andrew; Tear, Jayne
Subject: REPRESENTATION RE SHISHLIQUE

Dear Jayne,

I do apologise for not making it clear. Shishlique is a Turkish restaurant which also operates as a takeaway.

I agree with your conditions of all activities to be stopped at the proposed time. However, I would like to request a late night refreshment licence for my restaurant as the other food places are operating up to 5am including The Best Kebab, bagel king and Walworth Kebab house. We will only operate as a takeaway service where customers will be asked to wait outside for their food.

Please also see attached the policy we will have in place to keep nuisance to a minimum to prevent our residents being disturbed.

Please see attached policy that we will have in place.

Shishliques, 326 Walworth Road, SE17 2NA

Dispersal Policy

Shishliques is an authentic Turkish cuisine restaurant requesting for the premises licence under the licensing act 2003 and is fully aware of the importance to ensure customers leave the premises as quietly as possible.

We are also aware of the importance of managing the outside area during trading hours and will have adequate amount of staff to manage this area.

We will also ensure the licence holder will be on premises at the hours alcohol will be consumed on the premises, which will be everyday with sufficient staff to manage and control the customers for when they arrive, stay and when leaving the premises.

The following measures will be put in place to ensure the restaurant is empty and no seating in or alcohol consumption in the restaurant will continue after 11pm everyday:

Staff will call out 'last orders' to let customers know closing time is near

Staff encouraging customers to finish their drinks and prepare to leave with a well in advance notice

Adequate signs to encourage customers to keep the noise level down for when leaving the premises

Clear signs will be displayed for the exit in order to make leaving the restaurant easy for

Staff duties will include:

Remind customers to leave in a quiet manner to avoid residents being disturbed by nuisance

Not to take any drinks to be consumed in the restaurant with them when leaving the restaurant

If a group of people is found loitering around or near the building, the staff will ask them politely to move on and make their way home quietly

It is the on shift general manager's duty to ensure that:

The staff is in compliance with this policy and are aware of the importance of customers leaving as quietly as possible

Customers do not cause any nuisance or disturbance to residents living nearby

To assist customers who may need assistance to leave the building as quietly as possible in the safest possible manner.

Kind regards

Hafiz Waqas

